

TERMS AND CONDITIONS FOR THE SAMSUNG GALAXY S10 GALAXY BUDS PRE ORDER PROMOTION

Please read these Promotion terms and conditions ("Terms and Conditions") carefully. Participation in this Promotion will constitute your agreement to comply with these Terms and Conditions. If you do not agree with these Terms and Conditions, please do not participate in this Promotion. Please refer to this website for the current Terms and Conditions for this Promotion:

<http://www.samsung.com/za/offer/>

All participants during the term of this Promotion agree to be bound by the following Terms and Conditions:

1. Promotion:
Samsung Galaxy S10 Galaxy Buds Pre-Order Campaign ("Promotion"). The promoter of the Promotion is Samsung Electronics South Africa (Proprietary) Limited, Registration number: 1994/003872/07 and/or its agencies ("Organizer").
2. Promotion Period:
 - 2.1 The Promotion will run from 20 February 2019 (00h00) to the 10 March 2019 (23h59). ("the Promotion Period") while stocks last, in the Republic of South Africa.
 - 2.2 The Promotion Period may be extended or curtailed at the discretion of the Organizer.
3. Who may enter:
 - 3.1 All participants must:
 - (a) be citizens of the Republic of South Africa and/or legal residents of the aforesaid country;
 - (b) be currently residing in the Republic of South Africa at the date of the commencement of the Promotion Period;
 - (c) be a natural person and be at least 18 (eighteen) years old at the date of the commencement of the Promotion Period;
 - (d) be in the possession of a valid South African identity document at the time of redemption of the Samsung Galaxy Buds.
 - 3.2 Participation in this Promotion includes the Organizer, their directors, members, partners, employees, agents, consultants, any other person

who directly or indirectly controls or is controlled by them or any supplier of goods and services in connection with the Promotion and their spouses, life partners, parents, children, siblings, business partners or associates.

4. How to qualify for the Promotion:

4.1. the participant must:

- (a) Pre – order and activate their Samsung S10 at any Samsung Authorized network operator, retail outlet and/online store from the 20th February 2019 (00h00) to the 10 March 2019 (26h59) to qualify for 1 x Samsung Galaxy Buds ;
- (b) have purchased the Device during the Promotion Period;
- (c) Have downloaded the Samsung Members application from the Google Play Store on the Device and be a registered subscriber of the Samsung Members service managed by the Organizer.
- (d) have redeemed the Samsung Galaxy Buds through the Samsung Members application between 20th of February 2019 – 10 March 2019 or while stocks last. (“Redemption Period”)

4.2. No claims for any Samsung Galaxy Buds redeemed in respect of the Device purchased during the Promotion Period will be accepted or processed after 10 March 2019 or after stocks have depleted.

4.3. Proof of purchase of the Device may be required as part of the redemption process.

4.4. A qualifying Samsung Galaxy S10 is on a predetermined list as specified by the Organizer as per clause 9.3 below.

5. Can I qualify more than once for the Promotion:

5.1. The Promotion is limited to one (1) Samsung Galaxy Buds per valid Device purchased (identifiable by the unique IMEI number).

5.2. Should there be any dispute in this regard, the Organizer shall be sole adjudicator of the dispute and the Organizer’s decision shall be final.

6. Offer:

6.1. The Promotion will afford the participant the opportunity to receive a set of Samsung Galaxy Buds (“Offer”).

- 6.2. The Offer is not transferable. No substitution, cash redemption, or assignment of the Samsung Galaxy Buds is permitted.
 - 6.3. The Offer may differ from that shown on the promotional material with regard to colour and specs and same shall be subject to availability and in the Organizer's sole discretion to select an alternative product to the same or equivalent value
7. Terms of Delivery:
- 7.1. Delivery of the Samsung Galaxy Buds will occur within approximately 4 (four) weeks of receipt of confirmation of the participant's delivery details that have been supplied by the participant through the Samsung Members application.
 - 7.2. Should the participant fail to supply valid delivery details upon redemption of the Samsung Galaxy Buds through the Samsung Members application, the Samsung Galaxy Buds will be forfeited.
 - 7.3. Delivery of the Samsung Galaxy Buds will occur by way of courier and the Organizer does not accept any responsibility for late/non arrivals and/or any damage to the Samsung Galaxy Buds that may arise during its delivery to the participant.
 - 7.4. In the event that the participant is unreachable or fails to claim the Samsung Galaxy Buds after 2 (two) attempts to deliver over a period of 10 (ten) working days, the Samsung Galaxy Buds shall be forfeited.
 - 7.5. The participant may need to present a valid South African identity document at the time of delivery.
 - 7.6. Deliveries will only be made within the borders of the Republic of South Africa.
 - 7.7. Deliveries will occur from Monday to Friday during regular office hours (08h00 to 16h00) and no deliveries will be made on public holidays or over the weekends.
8. Limitation of Liability:
- 8.1. To the extent permitted by Consumer Protection Act No 68 of 2008 and any other applicable law:
 - (a) The participant and/or winner(s) hereby indemnifies the Organizer against any direct, indirect, special, incidental, consequential or punitive damages or loss of any kind regardless of how this was

- caused, and whether it arose under the law of contract or delict or otherwise, because of the participants entrance to the Promotion.
- (b) The Organizer excludes all warranties (express or implied), representations and liabilities regarding this Promotion (other than for death or personal injury caused by its negligence and/or fraud).
 - (c) All personal information exchanged with the usage of 3rd party applications will not be monitored or controlled by the Organizer. The participant bares the responsibility to ensure that it is aware of the terms and conditions applicable to usage of 3rd party applications. The participant understands and agrees to indemnify the Organizer from all liability arising from whatsoever nature.
 - (d) Data charges may be incurred for downloading and utilizing the Samsung Members Application.
 - (e) Network rates apply.

9. General:

- 9.1. In accordance with the confidentiality policies and practices of the Organizer, none of the entry details of any participant in this Promotion will be disclosed or used by the Organizer for any purposes other than for entry into the Promotion and in accordance with clause 9.4 below.
- 9.2. The participant is bound by the Samsung Members application terms and conditions, where more specifically, only one account per Device is permitted to be registered for use of the Samsung Members application. Should there be any dispute in this regard, the Organizers shall be sole adjudicator of the dispute and the Organizers decision shall be final.
- 9.3. The Samsung Members application is downloadable from Google Play Store and it is supported on the following Samsung smartphones, of which may be updated from time to time;
Galaxy Note 9 (SM-N960F), Galaxy S9 (SM-G960F), Galaxy S9+ (SM-G965F), GALAXY S8 (SM-G950F), GALAXY S8+ (SM-G955F), GALAXY S7 (SM-G930F), GALAXY S7 Edge (SM-G935F), GALAXY S6 (SM-G920F), GALAXY S6 Edge (SM-G925F), GALAXY S5(SM-G900F/H), GALAXY S4(GT-I9500) GALAXY Note 4 (SM-N910F/H/C), GALAXY Note Edge (SM-N915F), GALAXY Note 3 (SM-N900), GALAXY Note 5 (SM-N920C, SM-N920F), GALAXY Alpha (SM-G850F), GALAXY S4 Mini (GT-I9190, GT-I9195), GALAXY S4 Active (GT-I9295), GALAXY A3 (SM-

A300F), GALAXY A5 (SM-A500F), GALAXY A7 (SM-A700F), GALAXY Trend Neo (SM-G313H, SM-G318H), GALAXY Core 2(SM-G355H), GALAXY Core Prime (SM-G360H, SM-G361H), GALAXY S5 Mini (SM-G800F, SM-G800H), GALAXY S6 Edge Plus (SM-G928C, SM-G928F), GALAXY J1 (SM-J100H, SM-J100F, SM-J110F1), GALAXY J1 MINI (SM-J105F) GALAXY J1 2016 (SM-J110F), GALAXY J2 (SM-J200F), GALAXY J3 (SM-J300F), GALAXY J3 2016 (SM-J310F), GALAXY J5 (SM-J500F), GALAXY J7 (SM-J700F, SM-J700H).

- 9.4. Participants acknowledge and accept that the Organizer shall utilise a third party agent to contact the participant to arrange delivery. In order to affect the contacting and delivery process, the Organizer shall provide the participant's information to such third party agent.
- 9.5. Details of participants will not be used by the Organizer for Samsung related communication should the participants opt-out to receive further communication from the Organizer.
- 9.6. Information regarding the Promotion that is published on authorized advertising material will also form part of the Terms and Conditions of the Promotion.
- 9.7. The Organizer may in its sole discretion amend these Terms and Conditions at any time, without notice, and such amendments shall be deemed to have taken effect from the date of publication of the revised Terms and Conditions on the Organizer's website
<http://www.samsung.com/za/offer/The> onus rests on the participant to constantly check the website for updates to the Terms and Conditions.
- 9.8. The Organizer reserves the right, at any time, to verify the validity of participants (including a participant's identity, age and place of residence) and to reject any participant who has not agreed to these Terms and Conditions. Errors and omission may be accepted at the Organizer's discretion. Failure by the Organizer to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 9.9. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Organizer, including but not limited to technical difficulties, unauthorized intervention or fraud, the Organizer reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any participant; or (b) to modify, suspend, terminate or cancel

the Promotion as appropriate, subject to the approval of relevant regulatory authorities.

- 9.10. Save as permitted by law, the Organizer reserves the right to cancel, suspend or terminate this Promotion, without notice at any time, and such cancellation, suspension or termination shall be deemed to have taken effect from the date of publication on the Organizer's website <http://www.Samsung.com/za/offer/> liability shall lie against the Organizer in favor of any participant, winner(s) and/ or third party arising from such cancellation, suspension or termination. Therefore the participant waives his/her right which they may have against the Organizer and hereby acknowledge that they will have no right of recourse or claim of any nature whatsoever against the Organizer.
- 9.11. This Promotion is governed by these Terms and Conditions, as well as those of the relevant authorized participating stores, associated with this Promotion.
- 9.12. Any dispute or claim arising out of or in connection with the Promotion shall be governed by and construed in accordance with the laws of South Africa.
- 9.13. To the extent that these Terms and Conditions conflict with the terms and conditions of Samsung Members application, these Terms and Conditions will take precedence.
- 9.14. The Organizer accepts no liability or responsibility, whether occasioned by any circumstance not foreseeable and not within its reasonable control for late or delayed delivery of the Samsung Galaxy Buds owing to, but not limited to, stock unavailability, strike, lock out, destruction of the Samsung Galaxy Buds on route by any means, any civil commotion or disorder, riot, threat of war, any action taken by governmental authority or public authority of any kind, fire, explosion, storm, flood, earth quake or other acts of God.
- 9.15. If part or all of any clause of these Terms and Conditions is illegal, invalid or unenforceable:
- (a) It will be read down to the extent necessary to ensure that it is not illegal, invalid or unenforceable, but if that is not possible;
 - (b) It will be severed from these Terms and Conditions and the remaining provisions of these Terms and Conditions will continue to have full force and effect.